

201 Lemon Creek Dr. # B  
Walnut, CA 91789  
Tel: 909-598-2688 Fax: 909-444-1688

## **RMA Request Form For End Users**

**Please complete the procedure below to complete the RMA request.**

- 1) Completely fill up this form.
- 2) Make a copy of the proof of purchase if it is a Warranty RMA request.
- 3) Print the completed form and fax it along with the proof of purchase to fax number shown above.
- 4) If request is out of warranty, please contact our Technical Support department for out of warranty repair charges detail and information.

**First Name:**

**Last Name:**

**Contact Phone Number:**

**E-mail Address:**

**Return Address:**

**City:**

**State:**

**Zip Code:**

**Country:**

**Model Number:**

**Quantity:**

**Warranty Repair? Yes No**

**Date of Purchase:**

**Place of Purchase:**

**Problem Description: (Please include all possible problem detail.)**

Please note that all sent in packages without an RMA number stated clearly outside of the box will result in return of the package to the original sender without further process.